

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 31 March 2023 01:51  
**To:** licensing  
**Subject:** Fee increase

**Categories:** [REDACTED]

**This email is from an external email address**

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Never disclose your password to anyone.

I would like to object to the proposal to increase fees by 20%

As a licensed taxi driver I feel we are not getting the service we deserve from the licensing dept as we seem to be doing most off the paperwork impossible to get anyone to answer the telephone and a lack of officers working at night

While I accept this is not the fault of staff more down to government cuts the extra cost should not be down to us taxi drivers

The trade cannot afford these constant extra fees that the council keep enforcing top signs extra stickers new first aid kits etc and now a 20%increase in fees it's getting so bad many of us feel we won't be in the trade much longer

Thank you

[REDACTED]

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 30 March 2023 21:06  
**To:** licensing  
**Subject:** Increase in fees 2023/24

**Categories:** [REDACTED]

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After the last 3 years, where self employed taxi/private hire drivers have struggled financially due to the actions of central government, enforced by your department, I think it inconceivable that state employees/councillors would consider increasing our financial burden.

We have already seen increases in our council tax for diminishing returns.

The authorities seem intent on making this job more untenable. Taxi ranks disappear with no consultation. Lancashire County Council highways behave like a totalitarian entity, spending millions on average speed cameras yet the roads are in a disgraceful state.

Taxi ranks are parked on by all and sundry and the authorities (Police, LCC) do nothing.

Traffic around Lancaster is being made purposely worse to enable the next stage of tax and ridiculous anti car legislation.

All that seems important to our feckless councillors and their full time officials is raising revenue, and the ever increasing tightening of the noose of control.

[REDACTED]

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**From:**

**Sent:**

[REDACTED]  
30 March 2023 18:42

**To:**

licensing

**Subject:**

Licence fees 2013/2014

**Categories:**

[REDACTED]

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I would like to object to the increase as I cannot see any justification We pay for a service and we are not receiving a service in fact it's very poor

Kind regards

[REDACTED]

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 30 March 2023 20:55  
**To:** licensing  
**Subject:** Licensing fees 2023/2024

**Categories:** [REDACTED]

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Good evening

I am sending this email as I strongly oppose with the licensing fees going up by the vast amount your proposing I fully understand things have gone up everywhere but I feel to increase our fees by this amount seems very unfair. This is by no means a dig at the licensing team but I feel I need to put my point across over the years it's now seems impossible to speak to anyone over the phone emails are hopefully replied to in 5 days we also now do all our own paperwork & submit it online so I find it hard to understand why the fees are increasing by the vast amount your proposing.  
We now seem to be doing more for less & the working together seems to be totally lost.

[REDACTED]

Sent from my iPad

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 12 April 2023 11:29  
**To:** licensing  
**Subject:** objection to fees

**Categories:** [REDACTED]

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Good morning

I would like to object to the fees increase of 20% I think it's a lot to increase the fees. Especially with the cost of live at the moment the cost of everything has increased insurance fuel maintenance there is not as much work at night because people can't afford to go out.

We trying ringing licencing to get no answer send an email to get one back saying that someone will be in touch in 5 days.

I would also like to ask what is happening with top sign as my meter fitter will not fit them?? and they have to be calibrated to the meter

[REDACTED]

Sent from [Outlook for iOS](#)

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 30 March 2023 14:33  
**To:** licensing  
**Subject:** Proposed rises in charges.

**Categories:** [REDACTED]

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I strongly disagree with the new proposed charge increases. Bearing in mind that people's finances are stretched and the lack of both private hire and hackney drivers at the moment, I feel the increase is too high. From my quick calculation it appears to be almost a 20% increase. This increase will not entice new drivers to the trade and may deter current drivers too, especially after the COVID impact.

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 17 April 2023 16:28  
**To:** [REDACTED]  
**Subject:** Re: Reminder - Licensing Fees Consultation

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Absolutely shocking increase in prices. How can the council justify these amounts, for what ?

Sent from Yahoo Mail on Android

On Mon, 17 Apr 2023 at 10:51, Curtis, Jennifer

[REDACTED]

Good Morning,

Lancaster City Councils Licensing Committee recently reviewed all fees and charges relating to Taxi/PH, Animal and Miscellaneous Licensing (Tattooing/Scrap Metal/Street Cafés etc).

You can find the report and minutes relating to Licensing Fees on the Councils website [Agenda for Licensing Committee on Thursday, 16th March 2023, 1.00 p.m. - Lancaster City Council.](#)

Please find attached the proposed Licensing Fees for 2023/24, any objection to the proposed variation must be made in writing by Thursday 27<sup>th</sup> April 2023 to the Licensing Manager at the address given below.

Licensing

Morecambe Town Hall

Marine Road

Morecambe

LA4 5AF

[REDACTED]

Many thanks,

[REDACTED]

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**From:** [REDACTED]  
**Sent:** 17 April 2023 11:19  
**To:** licensing  
**Subject:** Re: Reminder - Licensing Fees Consultation  
**Attachments:** Proposed Fees 23.24 - Licensing Committee.doc  
**Categories:** [REDACTED]

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Dear All

Firstly I would like to object in the strongest possible terms to any increase in fees. The delivery of the service has been on a downwards spiral and is exacerbated by phone tying a message on your phone stating there isn't anybody available to answer the phone. There has been a huge reduction in the number of both drivers and vehicles but an increase in manpower. I understand the service is running in deficit but surely when there are less licenses to issue then one cuts ones cloth accordingly. Please could you arrange to forward me the last 5 years accounts for the department.

Lastly could somebody please explain why my email address has been shared with all the other people to whom this email has been sent and vice versa. I believe this constitutes a breach of GDPR regulations.

Kind regards

[REDACTED]

[REDACTED]

Good Morning,  
Lancaster City Councils Licensing Committee recently reviewed all fees and charges relating to Taxi/PH, Animal and Miscellaneous Licensing (Tattooing/Scrap Metal/Street Cafés etc).  
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Licensing  
Morecambe Town Hall  
Marine Road  
Morecambe  
LA4 5AF  
Alternatively, via email: [REDACTED]  
Many thanks,  
Jen



[REDACTED]

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**From:** [REDACTED]  
**Sent:** 03 April 2023 09:44  
**To:** licensing  
**Subject:** Re: Licensing Fees 2023/24 - Consultation (2)

**Categories:** [REDACTED]

This email is from an external email address

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Good morning

I would like to object to the licensing fees increase. I feel that 20% is very high in comparison to the tariffs in effect at the moment. Also with the decrease in custom we are being penalised in all aspects.

Many thanks

[REDACTED]  
Sent from my iPhone

On 30 Mar 2023, at 13:36, licensing [REDACTED]

Good afternoon ,

As you may be aware, Licensing Committee recently reviewed all fees and charges relating to Taxi/PH, Animal and Miscellaneous Licensing (Tattooing/Scrap Metal/Street Cafés etc). You can find the report and minutes relating to Licensing Fees on the Councils website [Agenda for Licensing Committee on Thursday, 16th March 2023, 1.00 p.m. - Lancaster City Council](#). Please find attached the proposed Licensing Fees for 2023/24, any objection to the proposed variation must be made in writing by Thursday 27<sup>th</sup> April 2023 to the Licensing Manager at the address given below.

Licensing  
Morecambe Town Hall  
Marine Road  
Morecambe  
LA4 5AF

Alternatively, via email: [REDACTED]

Many thanks,

[REDACTED] Licensing Manager | Directorate for Communities and the Environment | Public Protection | Lancaster City Council | Morecambe Town Hall | Marine Road East | Morecambe | LA4 5AF

✉: [licensing@lancaster.gov.uk](mailto:licensing@lancaster.gov.uk) | ☎: 01524 582033 | 🌐: [www.lancaster.gov.uk](http://www.lancaster.gov.uk)

<image001.jpg>

<image002.jpg>

**From:** [REDACTED]  
**Sent:** 01 April 2023 10:37  
**To:** licensing  
**Subject:** Re: Licensing Fees 2023/24 - Consultation  
**Attachments:** image002.jpg

**Categories:** [REDACTED]

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After picking myself up off the floor I finally realised this wasn't an April Fool Joke. Is it possible to explain to me how you have come to this ridiculous increase. In some cases this is well above 20% way above inflation. Every time the council want money in they seem to whack it on the Taxi & Private Hire trade. No wonder people are leaving this industry. Also we are doing more of the administration side of it . And getting hold of a licensing officer is almost impossible. Thank you.

On Thu, 30 Mar 2023, 13:36 licensing, [REDACTED] wrote:

Good afternoon ,

As you may be aware, Licensing Committee recently reviewed all fees and charges relating to Taxi/PH, Animal and Miscellaneous Licensing (Tattooing/Scrap Metal/Street Cafés etc).

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Licensing

Morecambe Town Hall

Marine Road

Morecambe

LA4 5AF

Alternatively, via email: [REDACTED]

Many thanks,

Jen

[REDACTED] Licensing Manager| Directorate for Communities and the Environment| Public Protection| Lancaster City Council |Morecambe Town Hall | Marine Road East | Morecambe | LA4 5AF